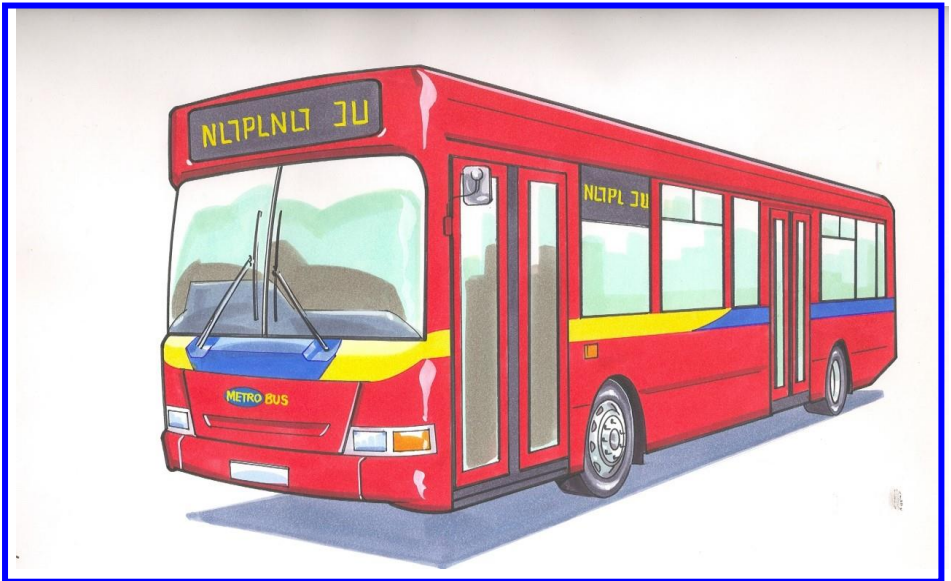


A driver's guide to
Route R11

*Green Street Green-
Queen Mary's Hospital*



Valid from Saturday 1 April 2017

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Out of Service Routeings

To Green Street Green High Street:

At

Depot Exit
Mini-roundabout
Roundabout

Direction

Turn right
Turn right
Turn round (4th exit)

Into

Farnborough Hill
High Street A223
High Street A223
Green Street Green

To Sidcup Queen Mary's Hospital:

At

Depot Exit
Mini-roundabout
Roundabout
Mini-roundabout
Tunnel
Roundabout
Mini-roundabout
Mini-roundabout
Orpington one-way system

Direction

Turn right
Turn left
Ahead (1st exit)
Straight ahead
Through tunnel
Ahead (2nd exit)
Straight ahead
Straight ahead
Follow to left
Follow to right
Turn right
Turn left
Turn left
Straight ahead
Straight ahead
Turn left (1st exit)
Join A20
Leave A20
Turn right (3rd exit)
Turn right
Follow round to right

Into

Farnborough Hill
Sevenoaks Road A223
Sevenoaks Road
Sevenoaks Road

High Street (Orpington)
High Street
High Street
Chislehurst Road
Goodmead Road
Perry Hall Road
High Street
Cray Avenue A224
Cray Avenue
Sevenoaks Way A224
Slip road for A20
A20
Slip road
Chislehurst Road A222
Access road
Frogna Avenue
Queen Mary's Hosp.

End of road
End of road
Traffic lights
Traffic lights (Poverest Road)
Traffic lights
Roundabout

Next exit
Roundabout (end of slip road)
1st available right (hosp. ent.)

Return from Green Street Green High Street:

At

Roundabout
Roundabout
2nd driveway (after 1700) or
3rd driveway (before 1700)

Direction

Turn right (3rd exit)
Turn right
Turn right

Into

Farnborough Way
Farnborough Hill

Orpington Depot

Return from Sidcup Queen Mary's Hospital:

At

Immediately after stand
End of road
Roundabout

1st exit
Roundabout / traffic lights
Traffic lights
Traffic lights (Poverest Road)
Traffic lights
Mini-roundabout
Mini-roundabout
Roundabout
Mini-roundabout
Tunnel
Roundabout
Mini-roundabout
Roundabout
2nd driveway

Direction

Access road
Turn left
Turn left (1st exit)
Keep to left-hand lane
Leave A20
Turn right (3rd exit)
Straight ahead
Straight ahead
Turn right
Straight ahead
Straight ahead
Ahead (2nd exit)
Straight ahead
Through tunnel
Ahead (2nd exit)
Turn right
Turn around
Turn right

Into

Chislehurst Road A222
Slip road for A20

Slip road
Sevenoaks Way A224
Cray Avenue A224
Cray Avenue
Orpington High Street
High Street
High Street
Sevenoaks Road
Sevenoaks Road

Sevenoaks Road
Farnborough Hill
Farnborough Hill
Bus Garage
Orpington Depot

Route Directions

To Green Street Green High Street:

From Sidcup Queen Mary's Hospital:

At	Direction	Into
Immediately after stand	Turn right	Access road
End of road	Turn right	Chislehurst Road A222
Traffic lights (The Green)	Straight ahead	Elm Road
Traffic lights	Straight ahead	Elm Road
Traffic lights	Turn right	Sidcup High Street A211
Traffic lights	Straight ahead	Sidcup Hill A211
Traffic lights	Turn right	Cray Road A224
Roundabout	Straight ahead (2 nd exit)	Sevenoaks Way
1 st right	Turn right	Midfield Way
Mini-roundabout	Straight ahead	Midfield Way
Mini-roundabout	Straight ahead	St. Paul's Wood Hill
Mini-roundabout	Turn left	Mickleham Road
End of road	Turn right	Chipperfield Road
Mini-roundabout	Straight ahead	Chipperfield Road
Mini-roundabout	Straight ahead	Chipperfield Road
Mini-roundabout	Turn left	Leesons Hill
1 st right (immediate)	Turn right	Chipperfield Road
Sharp right-hand bend	Turn left	Station Approach
End of road	Turn right	Cray Avenue A224
Traffic lights (Poverest Road)	Straight ahead	Cray Avenue
Traffic lights	Turn right	Orpington High Street
Mini-roundabout	Straight ahead	High Street
Mini-roundabout	Straight ahead	High Street
Roundabout (War Memorial)	Ahead (2 nd exit)	Sevenoaks Road A223
	Pass under bridge	Sevenoaks Road
Mini-roundabout	Straight ahead	Sevenoaks Road
Roundabout	Turn left (1 st exit)	Un-named road
Roundabout	Ahead	Un-named road
Mini-roundabout	Straight ahead	Un-named road
1 st right (immediate)	Turn right	Hospital access road
	Serve bus stop	
After bus stop	Follow to right	Access road
End of road	Turn right	Hospital access road
Mini-roundabout	Turn left	Un-named road
Roundabout	Ahead	Un-named road
Roundabout	Turn left (1 st exit)	Sevenoaks Road A223
Mini-roundabout	Straight ahead	High Street A223

Green Street Green

To Sidcup Queen Mary's Hospital:

From Green Street Green High Street (facing Orpington):

At

Mini-roundabout
 Roundabout
 Roundabout
 Mini-roundabout
 1st right (immediate)

After bus stop
 End of road
 Mini-roundabout
 Roundabout
 Roundabout
 Mini-roundabout
 Roundabout (War Memorial)
 Mini-roundabout
 Mini-roundabout
 Orpington one-way system

End of road
 End of road
 Traffic lights
 Traffic lights (Poverest Road)
 1st left after railway bridge
 End of road
 End of road
 Mini-roundabout
 Mini-roundabout
 Mini-roundabout
 Next left
 Mini-roundabout
 Mini-roundabout
 Mini-roundabout
 End of road
 Roundabout / traffic lights
 Traffic lights
 Traffic lights
 Traffic lights
 Traffic lights
 Traffic lights (The Green)
 1st left (hospital entrance)
 Immediately

Direction

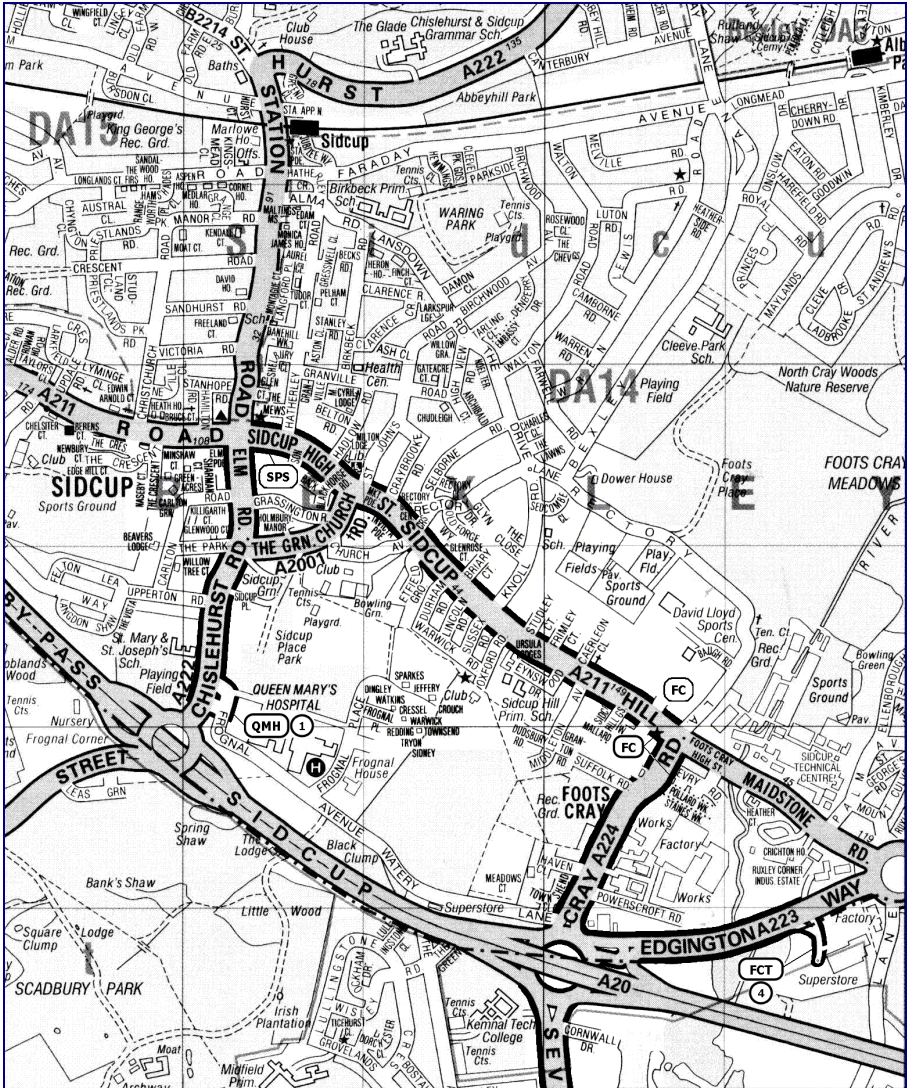
Straight ahead
 Turn right (1st exit)
 Ahead
 Straight ahead
 Turn right
 Serve bus stop
 Follow to right
 Turn right
 Turn left
 Ahead
 Turn right (2nd exit)
 Straight ahead
 Ahead (2nd exit)
 Straight ahead
 Straight ahead
 Follow to left
 Follow to right
 Turn right
 Turn left
 Turn left
 Straight ahead
 Turn left
 Turn right
 Turn left
 Turn left
 Turn right
 Turn right
 Ahead
 Ahead
 Turn left
 Turn right
 Straight ahead
 Straight ahead
 Turn left
 Straight ahead
 Turn left
 Straight ahead
 Turn left
 Straight ahead
 Straight ahead
 Turn left
 Follow to right

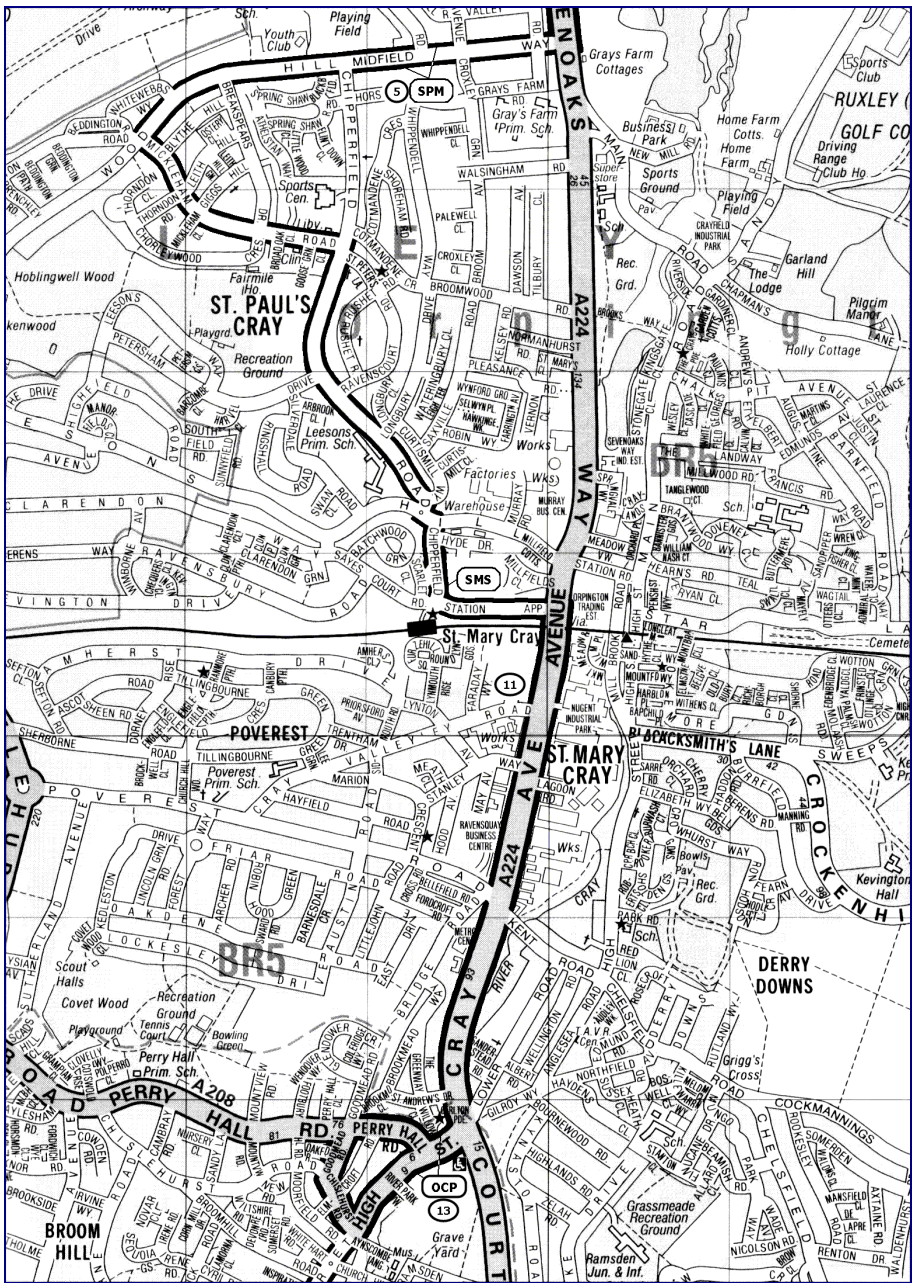
Into

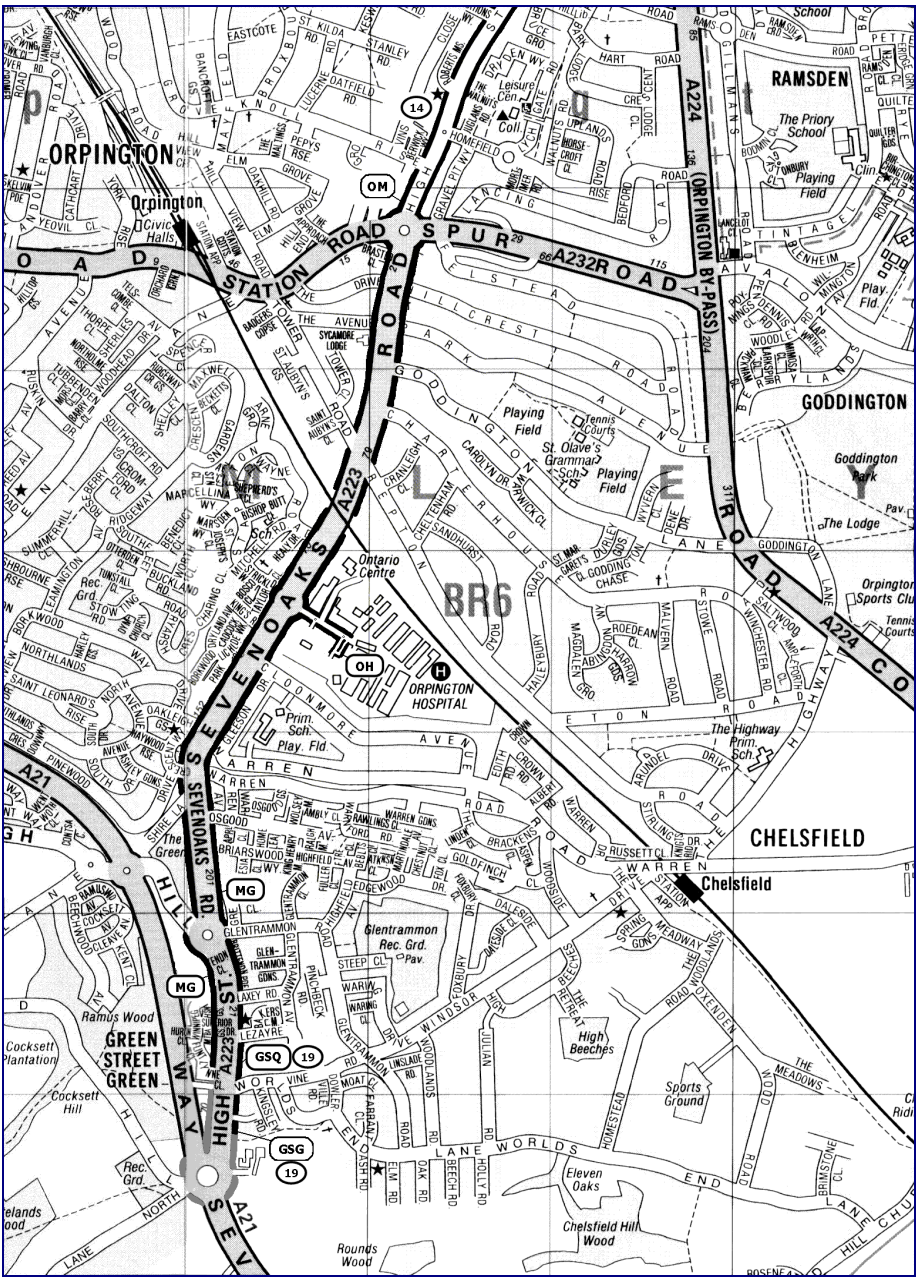
High Street A223
 Un-named road
 Un-named road
 Un-named road
 Hospital access road

 Access road
 Hospital access road
 Un-named road
 Un-named road
 Sevenoaks Road A223
 Sevenoaks Road
 High Street (Orpington)
 High Street
 High Street
 Chislehurst Road
 Goodmead Road
 Perry Hall Road
 High Street
 Cray Avenue A224
 Cray Avenue
 Station Approach
 Chipperfield Road
 Leasons Hill
 Chipperfield Road
 Chipperfield Road
 Chipperfield Road
 Mickleham Road
 St. Paul's Wood Hill
 Midfield Way
 Midfield Way
 Sevenoaks Way A224
 Cray Road
 Sidcup Hill A211
 Sidcup High Street A211
 Elm Road A222
 Elm Road
 Chislehurst Road A222
 Hospital access road
 Froggnal Avenue
Queen Mary's Hospital

Route Map



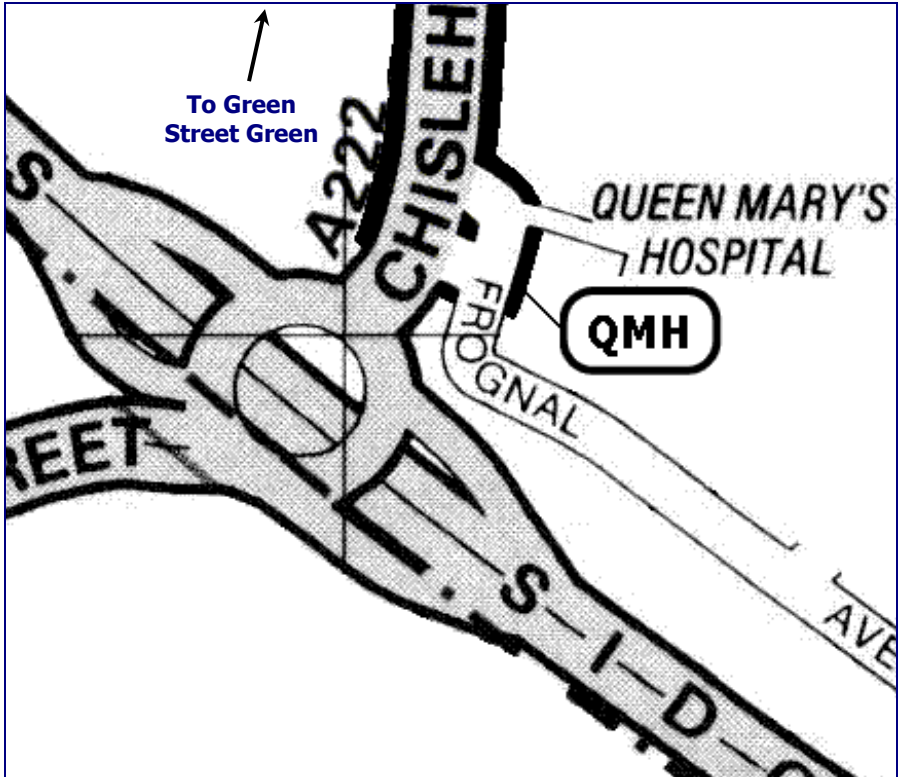




Curtailment Points

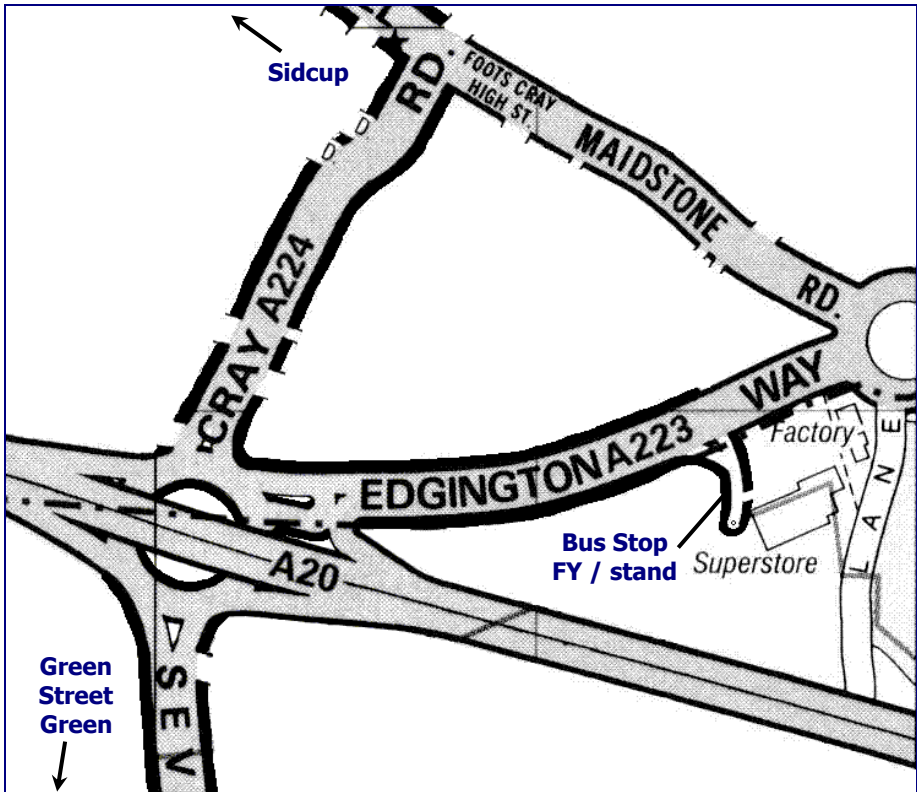
Sidcup Queen Mary's Hospital

Pick up / set down passengers and take excess stand time at the bus stand in Frognal Avenue (QMH – by bus stop HE). If this stand is full, please use the overflow stand before it (i.e. immediately after turning into the hospital access road). Passengers may board or alight at stand.



Foots Cray Tesco Superstore (from Green Street Green)

Should set down in Sevenoaks Way and then turn right at Crittall's Corner roundabout into Edgington Way, right into the Tesco service road, use the turning circle at the end of the access road to turn round. Stand time at the bus stand by bus stop **FY** in the access road. On departure, buses should turn left out of the Tesco service road into Edgington Way and left at Crittall's Corner roundabout into Sevenoaks Way to normal line of route.

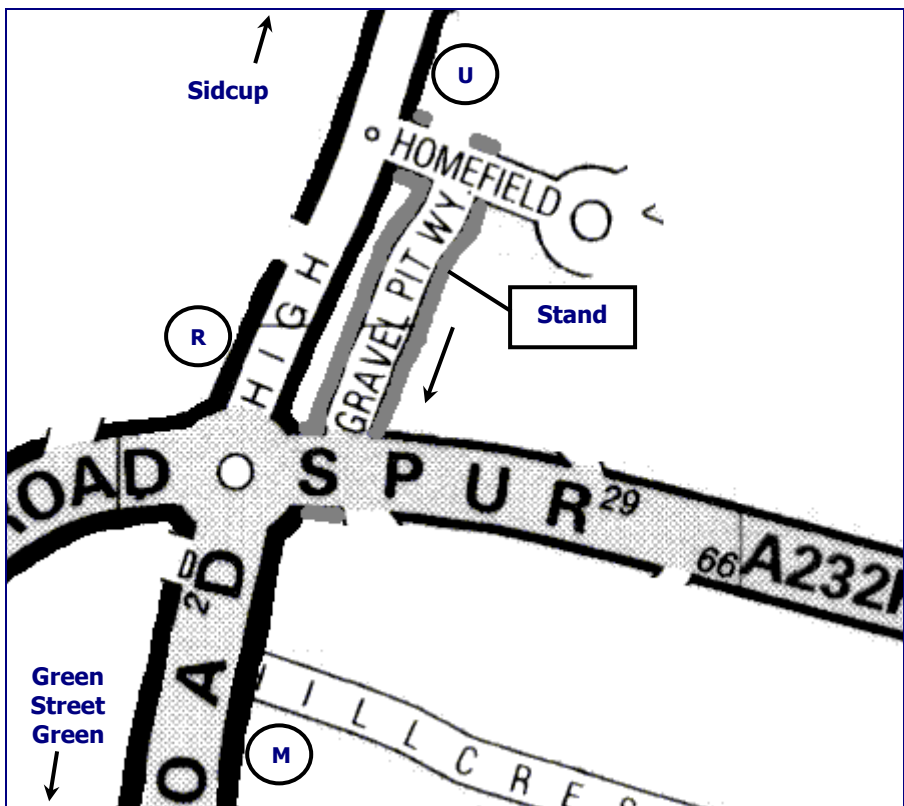


Orpington Walnuts Centre / Gravel Pit Way

Always approach via Orpington High Street and Homefield Rise. After turning into Homefield Rise (at the mini-roundabout), take the first right (Gravel Pit Way). Take excess stand time at the bus stand in Gravel Pit Way. Exit via Spur Road as shown.

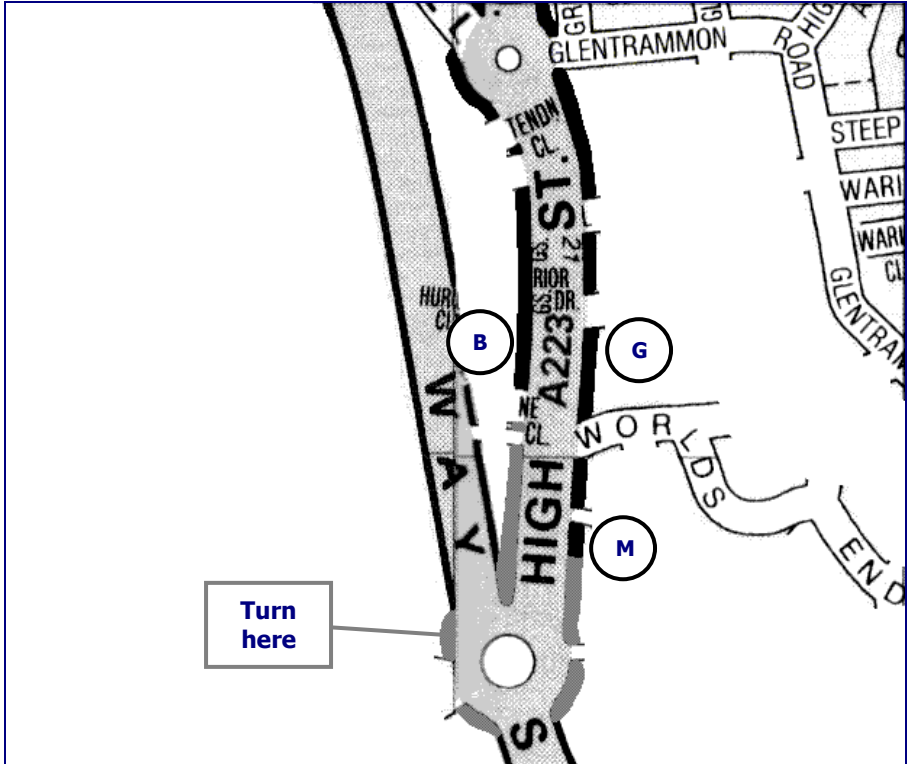
On journeys from Green Street Green, set down passengers at bus stop **R** in Orpington High Street, and pick up passengers from bus stop **M** in Sevenoaks Road.

On journeys from Sidcup, set down passengers at bus stop **U** in Orpington High Street, and pick up passengers from bus stop **R** in Orpington High Street.



Green Street Green High Street / Queen's Head

Serve bus stop **G** in Green Street Green High Street, and then set down passengers and terminate at bus stand **M** (or the overflow stand outside the petrol station if the main stand is full). Take any excess stand time, and then turn at the roundabout shown to face Orpington. Pick up passengers from bus stop **B** in Green Street Green High Street.



Local Hazards

Queen Mary's Hospital (Sidcup)

Please drive considerately when in the hospital grounds. The speed limit is currently 20mph. You should also exercise caution when turning into or out of the hospital grounds across Chislehurst Road.

St. Paul's Cray / St. Mary Cray

Several of the roads used in this area are narrow, with parked cars on both sides. Please keep to an appropriate speed, and be prepared to give way to oncoming traffic where necessary.

Orpington High Street

Orpington is a busy shopping centre. Please be aware that pedestrians may step into the road unexpectedly, particularly when serving Orpington High Street.

Blind Codes

Blind No.	Destination
H8	Foots Cray, Tesco
G4	Not In Service
G6	Orpington
M1	Not In Service
M5	Green Street Green
M6	Queen Mary's Hospital

Duty Card Abbreviations

Code	Explanation
DP	Inside Orpington Depot
FC	Foots Cray Post Office
FCT	Foots Cray Tesco Superstore
GSG	Green Street Green High Street
GSQ	Green Street Green Queen's Head
MG	Green Street Green Metrobus Garage
OBS	Orpington Bus Station
OCP	Orpington Carlton Parade
OH	Orpington Hospital
OM	Orpington War Memorial
SMS	St. Mary Cray Station
SPM	St. Paul's Cray Midfield Way
SPS	Sidcup Police Station
QMH	Sidcup Queen Mary's Hospital

Facilities

Green Street Green

Meal breaks for duties on route R11 will normally be taken at Orpington Depot. Please check your duty card for details of which vehicle to use to reach the depot from the Green Street Green stand.

Points to Note

A perception of risk specific to this route is appended to Risk Assessment T27 and can be viewed on request.

Emergencies

Suspect Packages

If you or one of your passengers discovers a suspicious package or bag in your vehicle, you should evacuate the vehicle immediately. Passengers should be asked to move well away from the vehicle. Please contact the police immediately (telephone 999 or 112), and then advise your Controller of the situation. You must not use a mobile telephone within 25 metres of the vehicle – use land lines to contact the police and your depot. **DO NOT USE THE VEHICLE'S RADIO.** You should follow any instructions given to you by the police, and identify yourself to the first police officer arriving at the scene.

Fires

In the event of a fire in your vehicle, you should evacuate the vehicle immediately. Passengers should be asked to move well away from the vehicle. Please contact the police and fire brigade immediately (telephone 999 or 112), and then advise your Controller of the situation. You should follow any instructions given to you by the police or fire brigade, and identify yourself to the first officer arriving at the scene.

Low Bridge Strikes

You should contact Network Rail and the police immediately in the event of a collision with a railway bridge, even if the contact only appears to be slight. Details of the bridge's identification and the relevant contact number for Network Rail will be displayed on a plate on or near the bridge. Telephone 999 or 112 to contact the police. You must also advise your Controller of the situation. Please follow any instructions given to you by the police or Network Rail, and identify yourself to the first officer arriving at the scene.

Diversions

You will usually be advised by either CentreComm (London Buses) or your depot if there is a diversion in place that affects you. However, if you unexpectedly discover that a road you would normally use is blocked, you should contact your Controller for advice. **Never leave line of route unless you are following an alternative route that is suitable for your vehicle** (as described by CentreComm or your Controller).

Emergency Radio Procedure (Code Red)

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 1 second (until you hear a ringing tone to indicate that your call has been connected).

Once your call has been answered, you do not need to press any other button on the radio. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call.

You should not use the radio whilst the vehicle is in motion.

You must not use the radio to report the presence of a suspect package (see opposite page).